

The Next logo, consisting of the word "next" in a lowercase, white, sans-serif font on a black rectangular background.

Next Retail Ltd Desford Road | Enderby | Leicester | LE19 4AT
T 0333 777 8000 | F 0116 284 8998 | W www.next.co.uk

Our Ref: CRT-032815-18/lfr

21 May 2018

Kasim Sajad
(c/o Mr Jackson)
Hall Green School
Southam Road
Birmingham
West Midlands
B28 0AA

Dear Kasim

Thanks for writing to us – I was pleased to get your letter.

I agree that it's important to provide our workers with good working conditions, and I can understand how concerned you feel.

I just wanted to let you know that at Next, we recognise, respect and protect human rights, and take care of our employees. We make sure that our workers in our global supply chains are paid correctly, and have safe working conditions, with access to clean water and sanitation. Our employees are really important to us, and we know that their health and well being is a priority – we really try to make sure that the workplace is where everyone is treated with dignity and respect.

Next is also committed to ensuring people who provide the products and services we buy and use are treated fairly, and all of our policies are available to see at www.next.co.uk (under corporate responsibility).

I hope that I've assured you that we do make sure that we look after our workers, and thank you for getting in touch about this.

Yours sincerely,

A handwritten signature in black ink that reads "Louise French".

Louise French

Complaint Resolution Management Team, Retail

Contact the Complaint Resolution Management Team on 0333 777 8911. Fax: 0116 284 2318. E Mail: retail_complaintresolution@next.co.uk. Our opening hours are 9.00am - 6.00pm Monday to Saturday, 10.00am - 5.00pm Sunday.

Authorised and regulated by the Financial Conduct Authority for credit related activity

NEXT RETAIL LTD, REGISTERED IN ENGLAND 4521150
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