



Hall Green School An Academy

10 September 2021

Dear Parent/Carer,

To improve the service in the canteen, we are implementing a new till system from Monday. This will provide a quicker and more efficient service for pupils, with the aim of reducing queuing time.

In order for a smooth transition, all pupils with biometric consent have re-done their thumbprint today. Year 10s will be completed on Monday morning. All pupils have been given a card which they may use instead of their thumbprint. It is up to pupils which they use but we recommend if they intend to use their thumbprint that they keep their card at home for safekeeping. Pupils cannot use each other's cards as the name and photo will show on the till when the card is read, making sure that any lost or stolen cards cannot be used by anyone other than the owner. Pupils should inform the school office if they ever lose their card.

If your child was not in school today or has not received their card, this will be done on Monday morning. Any that are still not completed, can still be done at any time by seeing a member of the canteen staff.

Pupils without biometric consent

Pupils without biometric consent will use their card to purchase food and drink. We will write to the parents/carers of all pupils without biometric consent in case you wish to set this up.

From Monday, PIN codes will no longer be used.

The new system will work exactly the same as the old one in linking to ParentPay, enabling pupils to purchase food and drink in school without cash, just so long as they have money on their ParentPay account. Any queries regarding ParentPay should be directed to enquiry@hallgreen.bham.sch.uk and marked for the attention of Mrs T Dickerson.

Yours faithfully

Miss K Slater
Headteacher

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