

27 February 2023

Dear Parent/Carer,

As we welcome in the second half of the spring term, I write with a number of updates.

# **Catering**

We have been working hard with our caterers, Chartwells, to develop our food service and I am pleased to say the feedback from pupils and staff is very positive. In particular, we have been working to ensure there are a wide variety of food options across our three food outlets, catering for all needs and tastes. Discussions with the caterers have also been heavily focused on affordability and on climate responsibility. I am pleased to feedback the following positive steps:

- Generation Juice drinks will be launched this half term. This will enable pupils to purchase chilled drinks that are mixed to order and then dispensed into their own reusable bottle. The drinks will cost 20% less at only 80p per 500ml portion and will also be included in the drinks as part of their meal deals. Pupils should remember to bring a reusable bottle of their choice to school, so that we can all cut plastic use and waste.
- More choices on **meal deals**. More information can be found in the food outlets and on the catering noticeboards.
- **50p specials introduced.** Items such as cheese on toast, pancakes, crumpets are offered daily at break time at a special price of 50p.
- Allergen information. The allergen folder has been made more user friendly to enable pupils to better manage food allergies independently. Further support can be obtained by speaking to Paul, the Allergy Champion.

Further information, including menus, can be found on our website: <u>https://www.hallgreen.bham.sch.uk/new-canteen-menu/</u>

# Contact with staff

We encourage parents/carers to make contact with staff when necessary; we aim to reply to calls and emails within 48 working hours. May I please take this opportunity, however, to remind parents/carers of the importance of respecting all school staff. It is not always possible, for example, for the receptionist to make contact with a specific member of staff through the day. Teaching commitments and meetings may mean a message needs to be passed on. Our complaints policy can be found on our website if needed.

### Social media

It is important to note that the majority of issues between pupils in school involve communication over social media. Most social media sites have a minimum age of 13 years (some are 16 years) and we would encourage parents/carers to monitor use of these communication platforms. Parents/carers can access support via our website <a href="http://www.hallgreen.bham.sch.uk/project/social-networking/">http://www.hallgreen.bham.sch.uk/project/social-networking/</a> as well as other trusted websites such as the NSPCC <a href="http://www.nspcc.org.uk/keeping-children-safe/online-safety/">http://www.nspcc.org.uk/keeping-children-safe/online-safety/</a>.

#### Industrial action – Wednesday 1 March

Please see the separate communication regarding our partial closure to Years 8-10 <u>https://www.hallgreen.bham.sch.uk/wp-content/uploads/2023/02/Industrial-Action-Letter-20230217-</u> <u>1.pdf</u>. Years 7 and 11 should attend school as normal.

### Turkey/Syria Earthquake Appeal

As a community, we are encouraging all those who can to donate to our appeal to help those affected by the devastating earthquake in Turkey and Syria. All donations will go to the Disasters Emergency Committee after 9 March.

#### Key dates

Term Ends: Friday 31 March 2023, finishing at 12.05 pm Summer Term Starts: Monday 17 April 2023, normal school timings.

As always, I look forward to continuing the opportunity to meet parents and carers at the upcoming Parents' Evening for Year 9.

Yours faithfully

P Matt

Miss K Slater Headteacher

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