



# HALL GREEN SCHOOL

## PRIVACY NOTICE FOR PARENTS/CARERS

**Adopted:**

October 2023

**Next Review:**

October 2024

**Responsibility:**

Headteacher

Data Protection Officer

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## **1. Introduction**

Under data protection law, individuals have a right to be informed about how Hall Green School uses any personal data that we hold about them. We comply with this right by providing 'privacy notices' (sometimes called 'fair processing notices') to individuals where we are processing their personal data.

This privacy notice explains how we collect, store and use personal data about parents and carers of pupils at our school.

We, Hall Green School, are the 'data controller' for the purposes of data protection law.

Our Data Protection Officer is Mr S Ancell (see 'Contact us' below).

## **2. The personal data we hold**

Personal data that we may collect, use, store and share (when appropriate) about you includes, but is not restricted to:

- Contact details and contact preferences (such as your name, address, email address and telephone numbers)
- Details of your family circumstances
- Details of any safeguarding information including court orders or professional involvement
- Records of your correspondence and contact with us
- Details of any complaints you have made.

We may also collect, use, store and share (when appropriate) information about you that falls into "special categories" of more sensitive personal data. This includes, but is not restricted to, information about:

- Any health conditions you have that we need to be aware of
- Photographs and CCTV images captured in school.

We may also hold data about you that we have received from other organisations, including other schools and social services.

## **3. Why we use this data**

We use the data listed above to:

- (a) Report to you on your child's attainment and progress
- (b) Keep you informed about the running of the school (such as emergency closures) and events
- (c) Process payments for school services and clubs
- (d) Provide appropriate pastoral care
- (e) Protect pupil welfare
- (f) Administer admissions waiting lists
- (g) Assess the quality of our services
- (h) Carry out research
- (i) Comply with our legal and statutory obligations

(j) Marketing and promotion.

### 3.1 Use of your personal data for marketing purposes

Where you have given us consent to do so, we may send you marketing information by email or text promoting school events, campaigns, charitable causes or services that may be of interest to you.

You can withdraw consent or 'opt out' of receiving these emails and/or texts at any time by emailing enquiry@hallgreen.bham.sch.uk or calling 0121 628 8787.

### 3.2 Use of your personal data in automated decision making and profiling

We do not currently process any personal data through automated decision making or profiling. If this changes in the future, we will amend any relevant privacy notices in order to explain the processing to you, including your right to object to it.

## 4. **Our lawful basis for using this data**

Our lawful bases for processing your personal data for the purposes listed in section 3 above are as follows:

- For the purposes of A, D, E, F, I, in accordance with the 'public task' basis – we need to process data to fulfil our statutory function as a school as set out here: *EYFS curriculum, Childcare Act 2006, Keeping Children Safe in Education, Education Act 2002, Working Together to Safeguard Children, Children Act 2004.*
- For the purposes of A, D, E, F, I, in accordance with the 'legal obligation' basis – we need to process data to meet our responsibilities under law as set out here: *EYFS curriculum, Childcare Act 2006, Keeping Children Safe in Education, Education Act 2002, Working Together to Safeguard Children, Children Act 2004.*
- For the purposes of G, H, J, in accordance with the 'consent' basis – we will obtain consent from you to use your personal data.
- For the purposes of D and E, in accordance with the 'vital interests' basis – we will use this personal data in a life-or-death situation.
- For the purposes of C, in accordance with the 'contract' basis – we need to process personal data to fulfil a contract with you or to help you enter into a contract with us.

Where you have provided us with consent to use your data, you may withdraw this consent at any time. We will make this clear when requesting your consent, and explain how you would go about withdrawing consent if you wish to do so.

### 4.1 Our basis for using special category data

For 'special category' data, we only collect and use it when we have both a lawful basis, as set out above, and one of the following conditions for processing as set out in data protection law:

- We have obtained your explicit consent to use your personal data in a certain way
- We need to perform or exercise an obligation or right in relation to employment, social security or social protection law

- We need to protect an individual's vital interests (i.e. protect your life or someone else's life), in situations where you're physically or legally incapable of giving consent
- The data concerned has already been made manifestly public by you
- We need to process it for the establishment, exercise or defence of legal claims
- We need to process it for reasons of substantial public interest as defined in legislation
- We need to process it for health or social care purposes, and the processing is done by, or under the direction of, a health or social work professional or by any other person obliged to confidentiality under law
- We need to process it for public health reasons, and the processing is done by, or under the direction of, a health professional or by any other person obliged to confidentiality under law
- We need to process it for archiving purposes, scientific or historical research purposes, or for statistical purposes, and the processing is in the public interest.

For criminal offence data, we will only collect and use it when we have both a lawful basis, as set out above, and a condition for processing as set out in data protection law. Conditions include:

- We have obtained your consent to use it in a specific way
- We need to protect an individual's vital interests (i.e. protect your life or someone else's life), in situations where you're physically or legally incapable of giving consent
- The data concerned has already been made manifestly public by you
- We need to process it for, or in connection with, legal proceedings, to obtain legal advice, or for the establishment, exercise or defence of legal rights
- We need to process it for reasons of substantial public interest as defined in legislation.

## **5. Collecting this data**

While the majority of information we collect about you is mandatory, there is some information that can be provided voluntarily.

Whenever we seek to collect information from you, we make it clear whether you must provide this information (and if so, what the possible consequences are of not complying), or whether you have a choice.

Most of the data we hold about you will come from you, but we may also hold data about you from:

- Local authorities
- Government departments or agencies
- Your children
- Police forces, courts, tribunals.

## **6. How we store this data**

We keep personal information about you while your child is attending our school. We may also keep it beyond their attendance at our school if this is necessary. Our record retention policy and schedule sets out how long we keep information about pupils. We currently retain data in line

with the Information and Records Management Society (IRMS)'s Toolkit for Schools which is the standard used by most schools in the UK.

We have put in place appropriate security measures to prevent your personal information being accidentally lost, used or accessed in an unauthorised way, altered or disclosed.

We will dispose of your personal data securely when we no longer need it.

## **7. Who we share data with**

We do not share information about you with any third party without consent unless the law and our policies allow us to do so.

Where it is legally required, or necessary (and it complies with data protection law), we may share personal information about you with:

- Birmingham City Council – to meet our legal obligations to share certain information with it, such as safeguarding concerns and information about exclusions
- Department for Education
- Ofsted
- Suppliers and service providers:
  - Access Uk Ltd
  - Ambition Institute
  - Ark for Early Career Teaching
  - Association for PE (AfPE)
  - BACs payment services
  - Birmingham Education Partnership
  - Birmingham Careers Service
  - Birmingham Community Healthcare NHS Trust
  - Birmingham music services and Other visiting Peri's
  - Birmingham University (Forward Thinking programme)
  - Birmingham University (trainee teachers)
  - Bishop Challoner Teaching School
  - Breath Education
  - Browne Jacobson
  - Canon and Midland Telecom
  - Capita (or other) – DOB, Address, DOB, SEN, Medical history, academic progress
  - Careers and Enterprise Company
  - Chartwell's Catering (school meals)
  - Childcare Grant Scheme – name, DOB
  - ClassCharts software
  - Consillium (Health and Safety advice)
  - Duke of Edinburgh Award
  - Empowering Communities Integrated Network System (ECINS)
  - EPEP online
  - ESS – Education Software Solution
  - Evidence Me – child name, pictures/videos/ child observations
  - Examinations boards
  - Facebook and Instagram (with parental consent) – pictures and videos

- Feltons
- Fischer Family Trust (FFT)
- Fizz Photography – child’s pictures
- GL Education Group
- Groupcall
- Impero Solutions
- InVentry
- Insight MSIG Ltd
- King Edward's Consortium
- Leadership matters
- Lexonik
- Lexia
- Lloyds commercial
- Local Authority Designated Officer (LADO)
- Mainframe Engineering Limited (Work Experience Approvals)
- MathsWatch
- My Concern – name, DOB, communications with other settings, details of concern
- Our Local Authority (LA)
- ParentPay
- Parents’ Evening Booking System
- Pinpoint learning
- Proband
- PSHE association
- Randstad
- Redstore Backup
- School Comms
- Schools/colleges/training providers that pupils apply to and attend after leaving us (including reference requests)
- School Life (website and app provider) child name and group
- School Money and Teachers to 2 Parents - child name
- Securus
- Seneca
- Services 4 Schools Ltd (S4S)
- Sharp Retail System (cashless tills)
- SIMS
- Sips Education Ltd
- SISRA
- Smoothwall Monitoring
- South Area Network
- Sport England
- The Careers & Enterprise Company
- The Key
- The National College
- The Virtual School Heads (LAC)
- Twitter
- University of Warwick (trainee teachers)
- various National Governing Bodies of Sport
- Virgin Media

- Virtual Work Experience Platforms such as Speakers4Schools and Springpod (where parental consent is also sought)
- West Midlands Combined Authority (WMCA)
- Wonde
- Wrightsure insurance
- Yardley Trust Foundation
- Youth Sport Trust (YST)
- Xello (Careers Planning and Support Software)
- External staffing agencies
- Financial organisations
- Birmingham Health Agencies – paediatricians/Birmingham Children’s Partnership
- CCTV – held electronically in the school on the CCTV master system
- Health and social welfare organisations
- Charities and voluntary organisations
- Police forces, courts, tribunals.

### 7.1 Transferring data internationally

We may share personal information about you with the following international third parties outside of the European Economic Area, where different data protection legislation applies:

We may share your personal data with other schools or education establishments outside the United Kingdom if your child is moving abroad and attending a new school.

Where we transfer your personal data to a country or territory outside the European Economic Area, we will do so in accordance with data protection law.

In cases where we have to set up safeguarding arrangements to complete this transfer, you can get a copy of these arrangements by contacting us.



## **8. Your rights**

### **8.1 How to access personal information that we hold about you**

You have a right to make a 'subject access request' to gain access to personal information that we hold about you.

If you make a subject access request, and if we do hold information about you, we will (subject to any exemptions that may apply):

- Give you a description of it
- Tell you why we are holding and processing it, and how long we will keep it for
- Explain where we got it from, if not from you
- Tell you who it has been, or will be, shared with
- Let you know whether any automated decision-making is being applied to the data, and any consequences of this
- Give you a copy of the information in an intelligible form.

You may also have the right for your personal information to be transmitted electronically to another organisation in certain circumstances.

If you would like to make a request, please contact us (see 'Contact us' below).

### **8.2 Your other rights regarding your data**

Under data protection law, you have certain rights regarding how your personal data is used and kept safe. For example, you have the right to:

- Object to our use of your personal data
- Prevent your data being used to send direct marketing
- Object to and challenge the use of your personal data for decisions being taken by automated means (by a computer or machine, rather than by a person)
- In certain circumstances, have inaccurate personal data corrected
- In certain circumstances, have the personal data we hold about you deleted or destroyed, or restrict its processing
- In certain circumstances, be notified of a data breach
- Make a complaint to the Information Commissioner's Office
- Claim compensation for damages caused by a breach of the data protection regulations.

To exercise any of these rights, please contact us (see 'Contact us' below).

## **9. Complaints**

We take any complaints about our collection and use of personal information very seriously.

If you think that our collection or use of personal information is unfair, misleading or inappropriate, or have any other concern about our data processing, please raise this with us in the first instance.

Alternatively, you can make a complaint to the Information Commissioner's Office:

- Report a concern online at <https://ico.org.uk/make-a-complaint/>
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

## **10. Contact us**

If you have any questions, concerns or would like more information about anything mentioned in this privacy notice, please contact our Data Protection Officer:

- Mr S Ancell on 0121 628 8787 or via email [s.ancell@hallgreen.bham.sch.uk](mailto:s.ancell@hallgreen.bham.sch.uk).